

(deficiencies addressed after validation)

(Pursuant to Republic Act 9485: An Act to improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor)

I, VICTOR R. OBILLO, Filipino, of legal age, General Manager D, of the Balaoan Water District located at Dr. Camilo Osias, Balaoan, La Union, being responsible and accountable in ensuring compliance with Section 6 of the Anti-red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, hereby declare and certify that the Balaoan Water District has already addressed the following deficiencies indentified during the Citizen's Charter validation conducted on October 15, 2018 by the Civil Service Commission, Regional Office No. 1);

Findings	Action Taken
Non-inclusion/non posting of other frontline services in the office website www.balaoanwaterdistrict.gov.ph) to wit: a. Collection of Payments b. Request for Reconnection c. Request for Temporary Disconnection d. Availment of SC discount	The step by step processes of frontline services (collection of payments, request for reconnection, request for temporary disconnection & availament of SC discount) had already posted and includes in the office website (balaoanwaterdsitrict.gov.ph) on October 16, 2018 (Wednesday)

This certification is being issued to attest to the accuracy of all information contained herein based on available records and information that can be verified with the Balaoan Water District.

IN WITNESS WHEREOF, I hereunto set my hand this 17th day of October 2018 in Balaoan, La Union, Philippines.

ENGR. VICTOR R. OBILLO
Head of Agency

General Manager D
Position

SUBSCRIBED AND SWORN to before me this 17th day of October 2018 in Balaoan, La Union, Philippines, with affiant exhibiting to me his government issued ID No. 120105 issued on September 1, 2012 at Balaoan, La Union, Philippines

Notary Public

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